

Introduction of advance reservations for oversized baggage on the Tokaido/Sanyo/Kyushu Shinkansen

When bringing baggage larger than a certain size into the Tokaido/Sanyo/Kyushu Shinkansen (Tokyo – Nagoya – Kyoto – Shin-Osaka – Hiroshima – Hakata – Kagoshima-Chuo) from Wednesday, May 20 in 2020, passengers will be required to make an advance reservation for both their seat and the baggage area.

1. Baggage for which an advance reservation is required (see Appendix 1)

The total measurement of the three sides (length, width and height) is over 160 cm and within 250 cm. (hereinafter referred to as “oversized baggage”)

* Similar to now, baggage with the three sides measuring over 250 cm is not allowed to be brought into the Shinkansen.

2. Oversized baggage area

The existing space behind the rearmost seat in the train car will be designated as the storage space, implemented from Wednesday, May 20 in 2020.

The oversized baggage area may be used by making an advance reservation for the baggage when reserving the designated seat (hereinafter “seat with oversized baggage area”). No additional charge will be required when making the reservation.

3. How to use the baggage area (see Appendix 2)

Before bringing oversized baggage into the train, make a reservation for a seat with oversized baggage area in advance at the ticket counter. After boarding the train, place your baggage in the designated baggage area.

If you bring in oversized baggage without making an advance reservation, you will be charged a carry-on fee (1,000 JPY; tax included) and be required to store your baggage in the space designated by the train crew.

* Seats with oversized baggage area are for passengers with oversized baggage, in principle; however, other passengers who require baggage area for a baby stroller or other items may also use the seats.

* Baggage with a total three side measurement within 160 cm may be stored in the rack above the seat.

4. Improved service through the advance reservation system

(1) Before boarding

Passengers with oversized baggage can secure the baggage area in advance and use the Shinkansen without being concerned about storing their baggage.

(2) Boarding/getting off the train

It will be possible to promptly store the oversized baggage in the baggage area reserved in advance

located near the boarding door on the train, making it possible to smoothly get on and off the train.

(3) While on the train

Passengers who made an advance reservation can store the baggage in the “baggage area” near their seat and not have to be concerned about their baggage.

Appendix 1

Permissible baggage sizes and oversized baggage

Total measurement of the 3 sides	≤ 115 cm	≤ 160 cm	≤ 250 cm	≥ 251 cm
Current Policy	Can be brought in			Cannot be brought in
Examples	50x40x25 (3-side measurement of 115 cm)	75x50x35 (3-side measurement of 160 cm)	89x61x35 (3-side measurement of 185 cm)	120x90x50 (3-side measurement of 260 cm)
[Reference] International flights	Can be carried-on	Can be checked-in (free)	Can be checked-in (Additional fee)	Cannot be carried on or checked in

* Baggage rules may differ depending on the airline.

Appendix 2

How to use the baggage area (advance reservation – while on the train) (Only for the Tokaido/Sanyo/Kyushu Shinkansen)

Advance reservation

- Make an advance reservation for a designated seat at the ticket counter



Ticket counter

Day of boarding: Ticket gate

- Take your oversized baggage with you



Day of boarding: While on the train

- Store the baggage in the designated space



“Baggage area” behind the rearmost seat in the train car

- * If you bring oversized baggage into the train without an advance reservation, you will be charged a carry-on fee (1,000 JPY; tax included) and be required to store your baggage in the space designated by the train crew.