

Pick-up locations/Exchange locations/Sales offices:Information of New Year's Holiday

Station	Office	Service Hours		Pick-up tickets purchased online	Exchanging your Exchange Order for a PASS	Days Closed during New Year Holiday Period	Business Hours changed during New Year Holiday Period	Alternative Exchange Office
		Mon- Fri	Sat, Sun & Hols					
Kushiro	JR Ticket Counter	10:00-18:00		○	○	Regular Business		
Obihiro	JR Ticket Counter	9:00-19:30		○	○	Regular Business		
Asahikawa	JR Ticket Counter	9:30-17:30		○	○	Regular Business		
Sapporo	JR Information Desk	8:30-19:00		○	○	Regular Business		
New Chitose Airport	JR Information Desk	8:30-19:00		○	○	Regular Business		
Hakodate	JR Ticket Counter for rail pass	10:00-18:00		○	○	Regular Business		
Shin-Hakodate-Hokuto	JR Ticket Counter	9:00-19:00		○	○	Regular Business		
Aomori	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Morioka	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Akita	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Sendai	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Yamagata	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Fukushima	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Niigata	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Nagano	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Omiya	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Narita Airport Terminal 1	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
	Ticket Office	6:30-8:30, 19:00-21:45		○	○	Regular Business		
Narita Airport Terminal 2・3	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
	Ticket Office	6:30-8:30, 20:00-21:45		○	○	Regular Business		
Kashiwa	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Funabashi	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Tokyo	JR EAST Travel Service Center(JAPAN RAIL CAFE)	9:00-16:00		○	○	Regular Business		
	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
	JR-CENTRAL Ticket Office (Yaesu Central)	7:30-8:30, 19:00-20:30		○	○	Regular Business		
	JR-CENTRAL Ticket Office (Yaesu North)	8:30-19:00		○	○	Regular Business		
	JR Tokai Tours Tokyo Office	9:00-19:00	9:00-18:00	○	○	Business-hours change	9:00-17:00 (12/29-1/4)	
Ueno	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Shinjuku	JR EAST Travel Service Center (New South Gate)	Business Hours(Click Here)		○	○	Regular Business		
	JR EAST Travel Service Center (East Gate)	Business Hours(Click Here)		○	○	Regular Business		
Shibuya	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Ikebukuro	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Shinagawa	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
	JR-CENTRAL Ticket Office	9:00-19:00		○	○	Regular Business		
Takanawa Gateway	TAKANAWA GATEWAY Travel Service Center Note: Credit card payments only	Business Hours(Click Here)		○	○	Regular Business		
Haneda Airport Terminal 3 Station	JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate/Arrival lobby)	Business Hours(Click Here)		○	○	Regular Business		
Haneda Airport Terminal 2 Station	Tourist Information Center at Haneda Airport Terminal 2 (Welcome Center)	6:00-22:00		○	○	Regular Business		
Tachikawa	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Kawasaki	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Yokohama	JR EAST Travel Service Center	Business Hours(Click Here)		○	○	Regular Business		
Shin-Yokohama	JR-CENTRAL Ticket Office	9:00-19:00		○	○	Regular Business		
Odawara	JR-CENTRAL Ticket Office	9:00-19:00		○	○	Regular Business		
Mishima	Ticket Office (South)	8:00-20:30		○	○	Regular Business		
Shizuoka	Ticket Office	8:00-20:30		○	○	Regular Business		
Hamamatsu	Ticket Office	8:00-20:30		○	○	Regular Business		
Nagoya	JR information center Note: Credit card payments only	10:00-19:00		○	○	Regular Business		
	Ticket Office	5:30-23:00		○	○	Regular Business		
	JR Tokai Tours Nagoya Office	8:00-20:00	8:00-19:00	○	○	Business-hours change	8:00-18:00 (12/30-1/3)	
	JR Tokai Tours Nagoya Station Hirokoji Entrance Office	8:00-20:00	8:00-19:00	○	○	Business-hours change	8:00-18:00 (12/30-1/3)	
Central Japan International Airport ※	Central Japan Travel Center	9:00-19:00		○	○	Regular Business		
Toyama	Ticket Office (Central)	7:00-20:00		○	○	Regular Business		
Kanazawa	Ticket Office (Central)	7:00-20:00		○	○	Regular Business		
	Nippon Travel Agency TIS Kanazawa Branch	10:00-17:00 (Except Thursdays)		○	○	Close (12/29-1/4)		Kanazawa Station Ticket Office
Kyoto	Ticket Office (JR-WEST Central)	6:30-21:00		○	○	Regular Business		
	Ticket Office (JR-WEST Central) ※Available only at the overseas customer counter.	8:00-20:00		○	○	Regular Business		
	Ticket Office (JR-CENTRAL Hachijo Shinkansen)	8:30-21:00		○	○	Regular Business		
	JR Tokai Tours Kyoto Office	8:00-19:00		○	○	Business-hours change	8:30-17:00 (12/30-1/3)	
	Nippon Travel Agency TIS Kyoto Branch	10:00-12:00/13:00-16:00 (Except Wednesdays)				Close (12/29-1/4)		Kyoto Station Ticket Office
Higashi-Maizuru	Ticket Office	8:10-18:40		○	○	Regular Business		
Shin-Osaka	Travel Service Center SHIN-OSAKA	8:00-22:00		○	○	Regular Business		
	Ticket Office (JR-WEST East)	6:00-22:00		○	○	Regular Business		
	Ticket Office (JR-CENTRAL Central)	6:00-22:00		○	○	Regular Business		
	Nippon Travel Agency TIS Shin-Osaka Branch	7:00-20:30	7:00-20:00	○	×	Business-hours change	7:30-19:00 (12/29-1/4)	
	JR Tokai Tours Shin-Osaka Office	9:00-18:00		○	○	Business-hours change	9:00-17:00 (12/31-1/1)	
Osaka	Ticket Office (Central)	6:00-22:00		○	○	Regular Business		
	Nippon Travel Agency TIS Osaka Branch (Travel Service Center OSAKA)	8:30-20:30		○	○	Business-hours change	8:30-17:00 (12/31-1/1)	
Kansai Airport	Ticket Office	5:30-23:00		○	○	Regular Business		
Nara	Ticket Office	8:00-20:00		○	○	Regular Business		
Sannomiya	Ticket Office	6:00-22:00		○	○	Regular Business		
	Nippon Travel Agency TIS Sannomiya Branch	10:30-18:30	10:30-18:00	○	○	Close (12/29-1/4)		Sannomiya Station Ticket Office
Okayama	Ticket Office	8:00-20:00		○	○	Regular Business		
	Nippon Travel Agency TIS Okayama Branch	10:00-17:30 (Except Tuesdays)		○	×	Close (12/29-1/4)		Okayama Station Ticket Office
Tottori	Ticket Office	6:00-19:00		○	○	Regular Business		
Yonago	Ticket Office	6:45～19:30		○	○	Regular Business		
Sakaiminato	Ticket Office	9:00～18:30		○	○	Regular Business		
Matsue	Ticket Office	7:00-19:00		○	○	Regular Business		
Hiroshima	Ticket Office	5:30-22:00		○	○	Regular Business		
Shin-Yamaguchi	Ticket Office	6:00-20:00		○	○	Regular Business		
Shimonoseki	Ticket Office	7:00-11:00, 15:00-19:00		○	○	Regular Business		
Takamatsu	Travel Service Center	10:00-18:00	10:00-17:30	○	○	Business-hours change (12/26) Close (12/27-1/4)	12/26 10:00-13:00	—
Matsuyama	Travel Service Center	10:00-18:00	10:00-17:00 (Except Sundays)	○	○	Business-hours change (12/26) Close (12/27-1/4)	12/26 10:00-13:00	—
Tokushima	Travel Service Center	10:00-18:00	10:00-17:00 (Except Sundays)	○	○	Business-hours change (12/26) Close (12/27-1/4)	12/26 10:00-13:00	—
Kokura	JR-KYUSHU Ticket Office	7:00-21:00		○	○	Regular Business		
Hakata	JR-KYUSHU Ticket Office	7:00-22:00		○	○	Regular Business		
Saga	Ticket Office	7:00-21:00		○	○	Regular Business		
Nagasaki	Ticket Office	7:00-21:00		○	○	Regular Business		
Kumamoto	Ticket Office	7:00-21:00		○	○	Regular Business		
Oita	Ticket Office	7:00-21:00		○	○	Regular Business		
Miyazaki	Ticket Office	7:00-21:00		○	○	Regular Business		
Kagoshima-Chūō	Ticket Office	7:00-21:00		○	○	Regular Business		

※ There is no JR station in the Central Japan International Airport.JAPAN RAIL PASS cannot be used for the transportation between the Central Japan Airport and the nearest JR stations.