

Pick-up locations/Exchange locations/Sales offices: Information of New Year's Holiday

Station	Office	Service Hours		Pick-up tickets purchased online	Exchanging your Exchange Order for a PASS	Days Closed during New Year Holiday Period	Business Hours changed during New Year Holiday Period	Alternative Exchange Office
		Mon- Fri	Sat, Sun & Hols					
Kushiro	JR Ticket Counter		10:00-18:00	○	○		Regular Business	
Obihiro	JR Ticket Counter		9:00-17:00	○	○		Regular Business	
Asahikawa	JR Ticket Counter		9:30-17:30	○	○		Regular Business	
Sapporo	JR Information Desk		8:30-19:00	○	○		Regular Business	
New Chitose Airport	JR Information Desk		8:30-19:00	○	○		Regular Business	
Hakodate	JR Ticket Counter for rail pass		10:00-18:00	○	○		Regular Business	
Shin-Hakodate-Hokuto	JR Ticket Counter		9:00-19:00	○	○		Regular Business	
Aomori	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Morioka	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Akita	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Sendai	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Yamagata	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Fukushima	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Niigata	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Nagano	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Omiya	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Narita Airport Terminal 1	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
	Ticket Office		6:30-8:30, 19:00-21:45	○	○		Regular Business	
	NARITA INTERNATIONAL AIRPORT TERMINAL 1 TRAVEL CENTER		10:00-18:00	○	○		Regular Business	
Narita Airport Terminal 2・3	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
	Ticket Office		6:30-8:30, 20:00-21:45	○	○		Regular Business	
Kashiwa	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Funabashi	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Tokyo	JR EAST Travel Service Center(JAPAN RAIL CAFE)		9:00-16:00	○	○		Regular Business	
	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
	JR-CENTRAL Ticket Office (Yaesu Central)		7:30-8:30, 19:00-20:30	○	○		Regular Business	
	JR-CENTRAL Ticket Office (Yaesu North)		8:30-19:00	○	○		Regular Business	
	JR Tokai Tours Tokyo Office		9:00-19:00	9:00-18:00	○	○	Business-hours change	9:00-17:00 (12/30-1/3)
Ueno	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Shinjuku	JR EAST Travel Service Center (New South Gate)		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
	JR EAST Travel Service Center (East Gate)		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Shibuya	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Ikebukuro	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Shinagawa	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
	JR-CENTRAL Ticket Office		9:00-19:00	○	○		Regular Business	
Haneda Airport Terminal 3 Station	JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate/Arrival lobby)		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Haneda Airport Terminal 2 Station	Tourist Information Center at Haneda Airport Terminal 2 (Welcome Center)		6:00-22:00	○	○		Regular Business	
Tachikawa	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Kawasaki	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Yokohama	JR EAST Travel Service Center		<a href="#">Business Hours(Click Here)</a>	○	○		Regular Business	
Shin-Yokohama	JR-CENTRAL Ticket Office		8:00-20:30	○	○		Regular Business	
	JR Tokai Tours Shin-Yokohama Office		10:00-18:00	○	○		Regular Business	
Odawara	JR-CENTRAL Ticket Office		8:00-20:00	○	○		Regular Business	
Mishima	Ticket Office (South)		8:00-20:30	○	○		Regular Business	
Shizuoka	Ticket Office		8:00-20:30	○	○		Regular Business	
Hamamatsu	Ticket Office		8:00-20:30	○	○		Regular Business	
	JR Tokai Tours Hamamatsu Office		10:00-18:00	○	○	Close (12/31-1/3)		Hamamatsu Station Ticket Office
Nagoya	JR information center Note: Credit card payments only		10:00-19:00	○	○		Regular Business	
	Ticket Office		6:00-10:00, 19:00-23:00	○	○		Regular Business	
	JR Tokai Tours Nagoya Office		8:00-20:00	8:00-19:00	○	○	Business-hours change	8:00-18:00 (12/30-1/3)
	JR Tokai Tours Nagoya Station Hirokoji Entrance Office		8:00-20:00	8:00-19:00	○	○	Business-hours change	8:00-18:00 (12/30-1/3)
Central Japan International Airport ※	Central Japan Travel Center		9:00-19:00	○	○		Regular Business	
Toyama	Ticket Office (Central)		7:00-20:00	○	○		Regular Business	
Kanazawa	Ticket Office (Central)		7:00-20:00	○	○		Regular Business	
	Nippon Travel Agency TIS Kanazawa Branch		10:00-17:00 (Except Thursdays)	○	○	Close (12/29-1/4)		Kanazawa Station Ticket Office
Kyoto	Ticket Office (JR-WEST Central)		6:30-21:00	○	○		Regular Business	
	Ticket Office (JR-WEST Central) ※Available only at the overseas customer counter.		8:00-20:00	○	○		Regular Business	
	Ticket Office (JR-CENTRAL Hachijo Shinkansen)		8:30-23:00	○	○		Regular Business	
	JR Tokai Tours Kyoto Office		8:00-19:00	○	○	Business-hours change	8:30-17:00 (12/30-1/3)	
	Nippon Travel Agency TIS Kyoto Branch		10:00-12:00/13:00-16:00 (Except Wednesdays)		○	○	Close (12/29-1/4)	
Higashi-Maizuru	Ticket Office		8:10-18:40	○	○		Regular Business	
Shin-Osaka	Travel Service Center SHIN-OSAKA		8:00-20:00	○	○		Regular Business	
	Ticket Office (JR-WEST East)		6:00-22:00	○	○		Regular Business	
	Ticket Office (JR-CENTRAL Central)		5:30-23:00	○	○		Regular Business	
	Nippon Travel Agency TIS Shin-Osaka Branch		7:00-20:30	7:00-20:00	○	×		Regular Business
Osaka	JR Tokai Tours Shin-Osaka Office		9:00-18:00	○	○	Business-hours change	9:00-17:00 (12/30-1/3)	
	Ticket Office (Central)		6:00-22:00	○	○		Regular Business	
Osaka	Nippon Travel Agency TIS Osaka Branch (Travel Service Center OSAKA)		9:30-18:00	○	○	Close (12/31-1/3)		Osaka Station Ticket Office (Central)
	Kansai Airport	Ticket Office	5:30-23:00	○	○		Regular Business	
Nara	Ticket Office		8:00-20:00	○	○		Regular Business	
Sannomiya	Ticket Office		6:00-22:00	○	○		Regular Business	
	Nippon Travel Agency TIS Sannomiya Branch		10:30-18:30	10:30-18:00	○	○	Close (12/29-1/4)	
Okayama	Ticket Office		8:00-20:00	○	○		Regular Business	
	Nippon Travel Agency TIS Okayama Branch		10:00-17:00 (Except Tuesdays)	○	×	Close (12/29-1/4)		Okayama Station Ticket Office
Tottori	Ticket Office		6:00-19:00	○	○		Regular Business	
Yonago	Ticket Office		6:45-19:30	○	○		Regular Business	
Sakaiminato	Ticket Office		9:00-18:30	○	○		Regular Business	
Matsue	Ticket Office		7:00-19:00	○	○		Regular Business	
Hiroshima	Ticket Office		5:30-22:00	○	○		Regular Business	
Shin-Yamaguchi	Ticket Office		6:00-20:00	○	○		Regular Business	
Shimonoseki	Ticket Office		7:00-11:00, 15:00-19:00	○	○		Regular Business	
Takamatsu	Travel Service Center		10:00-18:00	10:00-17:30	○	○	Business-hours change (12/27) Close (12/28-1/3)	12/27 10:00-13:00
Matsuyama	Travel Service Center		10:00-18:00	10:00-17:00	○	○	Business-hours change (12/27) Close (12/28-1/5)	12/27 10:00-13:00
Tokushima	Travel Service Center		10:00-18:00	10:00-17:00	○	○	Business-hours change (12/27) Close (12/28-1/3)	12/27 10:00-13:00
Kokura	JR-KYUSHU Ticket Office		7:00-21:00	○	○		Regular Business	
Hakata	JR-KYUSHU Ticket Office		7:00-22:00	○	○		Regular Business	
Saga	Ticket Office		7:00-21:00	○	○		Regular Business	
Nagasaki	Ticket Office		7:00-21:00	○	○		Regular Business	
Kumamoto	Ticket Office		7:00-21:00	○	○		Regular Business	
Oita	Ticket Office		7:00-21:00	○	○		Regular Business	
Miyazaki	Ticket Office		7:00-21:00	○	○		Regular Business	
Kagoshima-Chūō	Ticket Office		7:00-21:00	○	○		Regular Business	

※ There is no JR station in the Central Japan International Airport. JAPAN RAIL PASS cannot be used for the transportation between the Central Japan Airport and the nearest JR stations.