

Regarding changes in JAPAN RAIL PASS eligibility requirements

The JAPAN RAIL PASS, sold by the Japan Railways Group (JR Group), is available to people visiting Japan from abroad as tourists. This special ticket is designed to allow such visitors to enjoy traveling throughout the country by rail.

As an exception to the general rule of the JAPAN RAIL PASS, it was also available to Japanese nationals living outside Japan who met specific conditions. As announced on November 11, 2016, Exchange Order sales for those Japanese nationals under the PASS's former eligibility requirements ended on March 31, 2017.

Some of the PASS's eligibility requirements will be changed: Starting on June 1, 2017, JAPAN RAIL PASS Exchange Orders will be available to Japanese nationals living outside Japan who meet the following new eligibility requirements. Exchange Orders under the new requirements will go on sale during the time period below.

1 Eligibility requirements for Japanese nationals living outside Japan

■New eligibility requirements for sales of an Exchange Order for JAPAN RAIL PASS starting June 1, 2017

People who have both their Japanese passport and written proof—obtained from the embassy or legation of Japan in the foreign country where they live—that they have been living legally in the country for 10 years or more

- * More information on such proof of eligibility will be available on the JAPAN RAIL PASS website at a later date (scheduled for late May 2017).
- * You must turn in both your passport and proof of eligibility to purchase an Exchange Order in a country other than Japan and to exchange your Exchange Order for a JAPAN RAIL PASS in Japan.
- * You cannot use a photocopy of your passport to purchase an Exchange Order or to exchange your Exchange Order for a JAPAN RAIL PASS.
- * You can purchase an Exchange Order and exchange it for a JAPAN RAIL PASS only if your stay in the country for 10 years or more is verified by the written proof.

(For reference) Exchange Order sales for those who meet the following conditions ended March 31, 2017.

A Japanese national living outside Japan who meets (a) or (b):

(a) who has the right of permanent residence in the country where he/she lives.

(b) who is married to a non-Japanese residing in a country other than Japan.

- * For those who meet (a) or (b), Exchange Order sales ended March 31, 2017, and the period to turn in an Exchange Order for a JAPAN RAIL PASS in Japan will end June 30, 2017.

2 When Exchange Orders can be purchased and exchanged

- Period when Exchange Orders can be purchased in countries other than Japan: From June 1, 2017, through December 31, 2020

- Period when Exchange Orders can be exchanged for a JAPAN RAIL PASS in Japan: From June 1, 2017, through March 30, 2021

3 Where Exchange Orders will be sold

Exchange Orders will be sold through sales offices and agents designated by JR in countries other than Japan, and they can be exchanged for a JAPAN RAIL PASS in Japan.

*They will not go on sale in Japan.

4 Prices and validity period

Same as the prices and validity period of the current JAPAN RAIL PASS Exchange Order sold in countries other than Japan